



SALESFORCE SERVICE CLOUD SERVICES

Transform the Way Your Brand Handles Customer Support

What's the best way to keep new-age customers happy? Delivering unmatched before and after sale customer services, and that too across a growing number of channels.

But doing so, is easier said than done, especially, in today's competitive market.

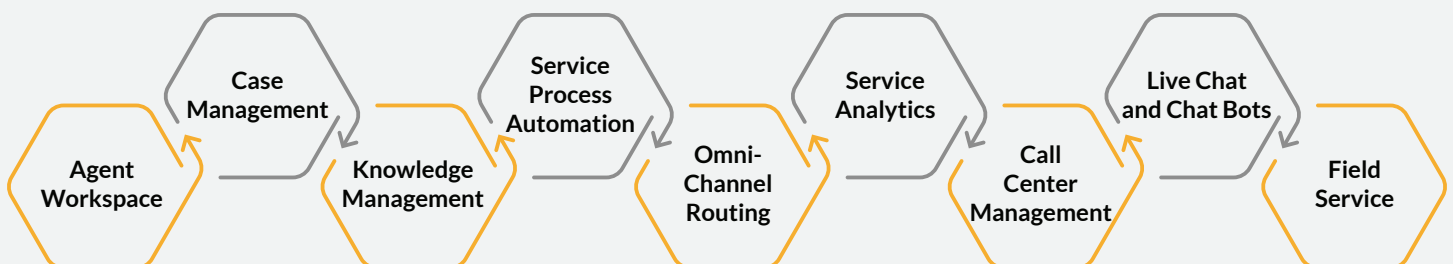
So, brands invest in service platforms that deliver better experiences to their customers at the right time, every time.

That's why Salesforce Service Cloud is the best way to empower agents with a perfect set of productivity tools that deliver smart, fast, and personalized customer service.

What You Can Achieve With Service Cloud?

35% increase in the service team's productivity

Key Elements of Service Cloud



What You Can Expect With Service Cloud + Grazitti?

- Better case visibility
- Optimized case management processes
- Improved knowledge base and self-service outcomes
- Efficient and personalized customer support
- Efficient work route
- Improved customer retention
- Transformed CX with support data and customer analytics

Implementing or optimizing Salesforce Service Cloud can get time-consuming, resource-intensive, and needs the right expertise to make most of it.

At Grazitti, we understand the need to ensure superior experiences for your customers, employees, and partners.

Our Range of Services

Consultation | Implementation | Customization & Optimization | Migration | Integration | Adoption

Why Choose Us?

Certified Experts | Agile & Global Delivery | Commitment to Quality | Strategic Depth

About Grazitti Interactive

Grazitti Interactive is a Digital Innovation leader with extensive experience in enriching customer interactions, designing engaged communities, enabling digital marketing, and driving data-driven decision support. We are proud to have served digital innovation needs of over 500 global customers including many Fortune 500 across Technology, Banking and Financial Services, Healthcare, Travel, and more.

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SCAN CODE

