

Feature Chart

COMMUNITY PLATFORMS



FEATURES

Khoros™	salesforce community cloud	INSIDED	Vanilla	HIGHER LOGIC
Blogs	Business Integration	Content Intelligence	Forums	Automation Rules
Community Management	Personalization	Gamification	Knowledge Base	Directories
Content Management	Customization	Community Integrations	Q&A	Discussions
Content Moderation	Branded Community	Highlight Content	Ideation	Event Manager & Calendar
Content Sharing		Moderation Workflows	Gamification	Mobile Friendly
Crowdsourced Knowledge	Case Escalation	User Management	Themes	Resource Library
Customer Analytics	Knowledge Base and Q&A	Content Monitoring	Moderation	Widget Builder
Customer Chat Support	E-commerce	SSO & Social Authentication	Integrations	Wiki Glossary
Discussions / Forums	Sales Force Automation	Rich Analytics/ Usage Tracking	Developer	Additional Modules and Services
Document /File Management	Personal Member Scoring	User Engagement Tracking	Analytics	Activity Sync
Filtered Views	Data Sharing	Post-field Analysis	Multi-Forum	Mobile Apps
Forums	Dashboards and Reports	Discussion Boards	Community Branding	Content Manager
Gamification Features	File Sharing	OUT-OF-THE-BOX INTEGRATIONS	Single Sign-on and CRM Integration	Event Manager & Calendar
Group Forums	Community Groups	Organic Search Engine Optimization	Mobile Ready	Expert Directory
Group Management	Topics Pages	Q&A Forums	Developer Friendly	Mentor Match
Ideation	Feed Actions	Surveys	Advanced Search	Volunteer Manager
Ideation / Crowdsourcing	Community Management	Ideas		LMS
Membership Management	Chatter Collaboration	Articles		Workspacce
Participation Incentives & Rewards		Embeddable Widgets		Reviews
Peer Questions / Answers				Group Manager
Personalized User Profiles				Nested Communitites
Photo and Video Support				Ideation
Ratings and Reviews				
Relationship Management				
Tagging Options				
User Profiles				
Website Management				



SECURITY

Khoros™	salesforce community cloud	INSIDED	Vanilla	HIGHER LOGIC
Two-Factor Authentication	Two-Factor Authentication	Vendor Undergoes Regular Audits	SSAE16/ISAE 3204 Type II (SOC1 or SOC2) Compliant	TRUSTe (US-EU Compliant)
Annual Internal Security Audits	Login IP Ranges	Compliance with Key Standards and Certifications	EU Model Clauses	BPA Audit
SSAE 16 SOC 2 Audits	SSAE 16 SOC 1 Audits	SAML2.0, OAuth2, OpenID SSO Standards	★ ★ ★ EU GDPR Compliance	SSL Certificate
U.S. – Swiss Safe Harbor	SSAE 16 SOC 2 Audits	Compliance with the SLA	Conducts Annual Security Vulnerability and Penetration Testing	★ ★ ★ ★ ★ GDPR Compliance
TRUSTe (US-EU Compliant)	SSAE 16 SOC 3 Audits	Comply with the DPA with Respect to any Customer Personal Data	PIPEDA (Personal Information Protection and Electronic Documents Act).	ISO 27001
ISO 27018	TRUSTe	★ ★ ★ ★ EU Data Protection Laws	AICPA SOC	EU-U.S. and Swiss-U.S. Privacy Shield Certification
Secure Data Centers	CSA STAR	Data Security	★ ★ ★ ★ ★ GDPR Compliance	Anti-Spam Policy
Continuous Security Penetration Testing	HIPAA COMPLIANT	ISO/IEC 27001:2013		Canada's Anti-Spam Legislation (CASL)
Independent Security Penetration Testing	ISO 27001 27018	★ ★ ★ ★ ★ GDPR Compliance		CCPA
CCPA	FedRAMP	DMCA PROTECTED		
★ ★ ★ ★ ★ GDPR Compliance	PCI DSS COMPLIANT			



REGISTRATION

Khoros™	salesforce community cloud	INSIDED	Vanilla	HIGHER LOGIC
Supports f	Social Signup G+ Twitter f	Ability to Use in f	Social Signup G+ Twitter	Social Signup G+ Twitter
Only	Other	for Social SSO Authentication	f in	f in
SSO (Native or 3rd Party)	SSO (Native or 3rd Party)	Register and Login Directly or via SSO	Register and Login Directly or via SSO	

GLOBAL PRESENCE



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