



Sales Forecasting With Tableau Dashboards for a Wearable Device Manufacturer

THE CUSTOMER

- U.S.-based manufacturer of wearable devices
- Produces wireless-enabled wearable technology, physical fitness monitors & activity trackers
- Including smartwatches, pedometers, monitors for heart rate, quality of sleep & stairs climbed

THE CONTEXT

With data residing in two different sources, the customer was unable to create one view of a single data source. They were representing data from SAP and Salesforce on Tableau with their data warehouse on Snowflake. They wanted to build a one-stop data center to build their sales forecast dashboard.

The customer was unable to carry out data analysis due to the high volume of input data. This was leading to performance issues, as well as time spent on generating manual reports. They were neither able to see data nor integrate it. They wanted to automate the entire process for smooth running of dashboards.

KEY HIGHLIGHTS



Dashboard performance improved by 90% from 10 to 1 second



Single data center built from two heterogeneous data sources to get rid of manual effort spent on sales forecasting dashboards



Sales forecast interactive dashboard visualization built

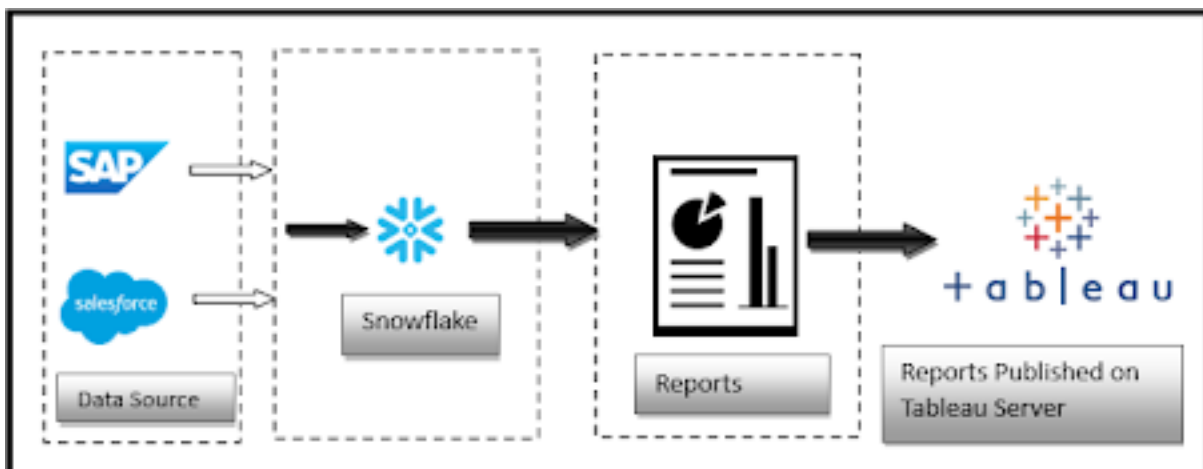
THE OBJECTIVE

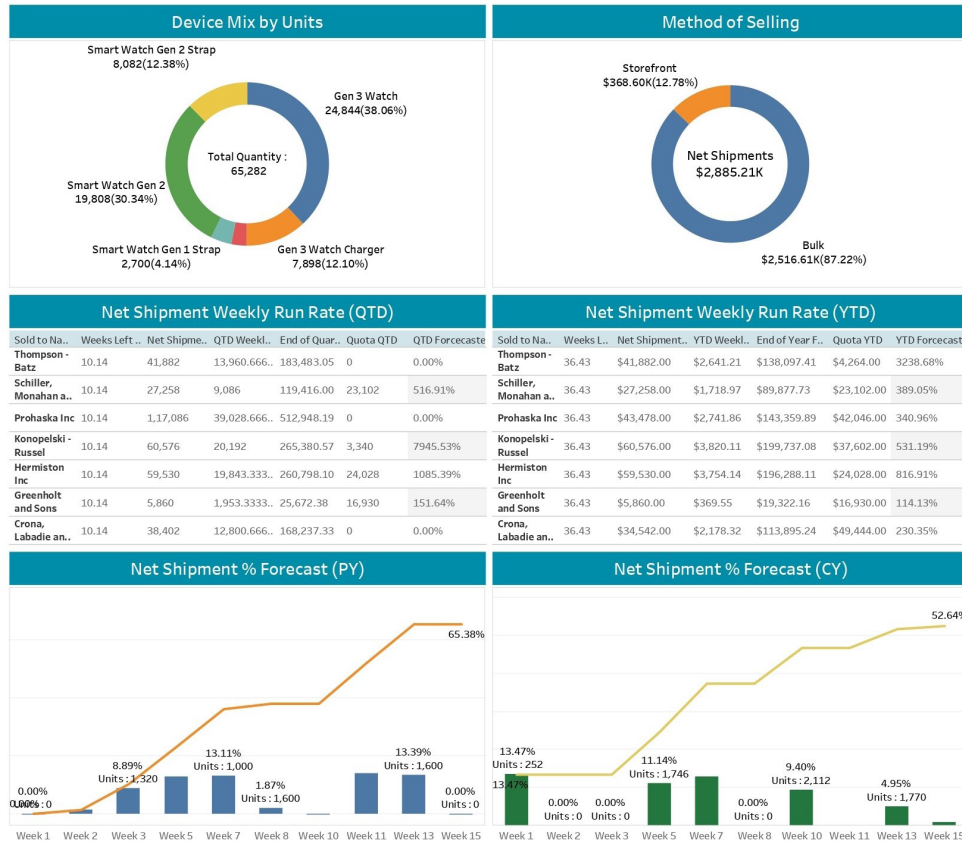
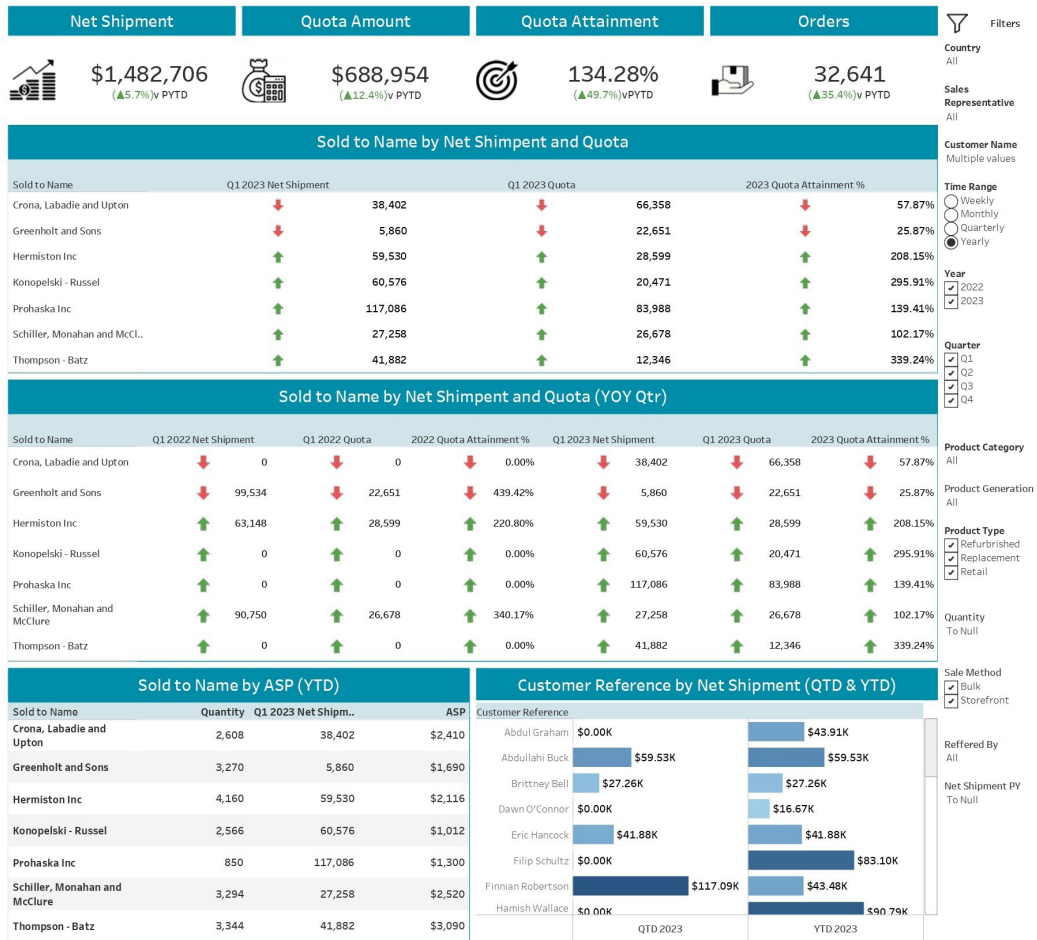
- The objective was twofold. First, to create a single data source from two heterogeneous data sources, SAP and Salesforce.
- Second, to improve the performance of Tableau reports.

THE SOLUTION

Here's the solution Team Grazitti implemented for the customer:

- Built a one-stop data center on the cloud from two data sources, SAP and Salesforce, and automated data extraction.
- Developed interactive automated visualization of sales forecasting reports in Tableau, including:
 - Comparison of Net Shipment (Actual Sales) and Quota (Target Sales) on yearly, quarterly, monthly & weekly basis to determine attainment percentage and refer to an increase or decrease in trends
 - Coloured indicators on the dashboard to highlight trends
 - Increased analytical coverage via filters
 - Touch and feel experience on dashboards of a specific product or method of selling
 - Multiple regions, countries and currencies covered for deeper insights
- Improved dashboard performance
- Implemented row level security so that only sales representatives with required privileges can see their quota





THE OUTCOME

- The customer is now able to run Tableau forecasting reports with huge data sets that increase everyday.
- They have been able to improve their reporting and forecasting capabilities.
- The customer has been able to improve marketing operations by accessing accurate and timely data.
- They have been able to increase efficiency by automating processes.
- The customer has also been able to save time and money by creating reports quickly and accurately.
- The customer has had success with the implementation of agile methodology to automate their data pipeline and sync SAP and Salesforce with Tableau via a data warehouse.
- Manual intervention has been reduced by 90%, while man hours have been reduced by automating processes.
- The customer now has dashboards with access to real-time data.

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SCAN CODE

