

# Microsoft Dynamics 365

A HOLISTIC APPROACH TO ALL YOUR OBSTACLES



Microsoft Dynamics 365 is a cloud-based business applications platform that coalesces CRM and ERP cloud solutions. It also features new purpose-built apps that help in widening its range to such operations as marketing, sales, customer, and financials. There are two editions of Dynamics 365 - the business model and the enterprise model. Each edition comes with its own set of productivity applications.

Gold  
**Microsoft  
Partner**



## WHY

 **Microsoft** | **Dynamics 365**



Self service customization



**Power BI**  
For strategic decisions



Pay Only For What you Use



Include Complete Suite



Cloud Based Platform



Real Time Data Tracking

## Benefits

- Dynamics 365 saves on cost while being as effective as its competitors and offering more services within that range.
- It integrates seamlessly with the Native Microsoft applications making workflow seamless.
- It provides a 360-degree view of the customer which helps to uncover new sales opportunities and keep a record of customer history.
- It gives you full control over your data with the on-premise module that prevents data theft.

## Customers for Microsoft Dynamics AX



## Features

1. **Customer Insights:** Everything from the purchase history to billings, credit information, etc.
2. **Power BI and Cortana Integration:** Provides artificial intelligence and predictive insights to the users.
3. **Integration with Office 365:** Manages the workflow and makes it more streamlined.
4. **Enhanced Business Process Flows:** Guides users through businesses processes.
5. **Unified Client interface:** Provides optimal viewing and interaction experience on any screen or device.

## Our Works

### Microsoft Dynamics for Finance & Operations (AX)



Salesforce to Dynamics  
AX Connector



Upgrade of Dynamics  
AX version



Reports for Dynamics  
AX



Dynamics 365  
Support

## Deployment Environment

For development environments, there are two deployment options:

- **Cloud-hosted:** The environments are managed by the customer/partner in a customer/partner Azure subscription.
- **On Premise:** The environments are hosted on-premises.

## Why choose us



Technical  
Expertise



Creative  
Experience



Agile & Global  
Delivery



Commitment  
to Quality



Strategic  
Depth

## About Us

Grazitti Interactive has been providing digital services since 2008, leveraging cloud, mobile and social technologies for business transformation. We are certified consultants of Microsoft and provide CRM services for set-up assistance and customer service management in cloud, on-premise, or for a hybrid combination for Microsoft Dynamics 365.