

# Redefining the Digital Landscape With Innovative Salesforce Solutions

**1200+**  
Experts

**370+**  
Certifications

**1000+**  
Clients

**20+**  
Partnerships

## Our Global Presence



United States



Australia



India



Singapore



Canada

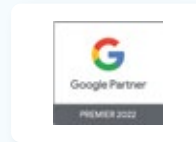
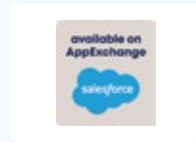
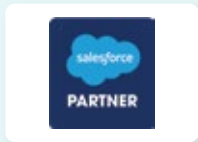
# About Grazitti Interactive

Grazitti Interactive is a digital technology leader with extensive experience in developing custom solutions that drive growth.

Since 2008, our experts have enabled companies of all sizes, including Fortune 500 enterprises to implement, customize, configure, optimize, integrate, and manage solutions like CRM, marketing automation, online communities, analytics, digital marketing, quality assurance and more.



## Our Partnerships



And Many More!

# Overcome Salesforce Challenges With Grazitti's Professional Services



With solid strategic teams and groundbreaking technology, Grazitti has been bringing continuous innovation in the Salesforce space and empowering customers to create lasting value in their business.

Here are the services we offer that solve the challenges that Salesforce users may run into:



Implementation



Consultation



Migration & QA



Integration



Customization



App Development

## Our Clients

yotpo.

shopify



BetterCloud

Biogen

VALTIX

# Deliver Future-Ready Digital Experiences With Salesforce

For today's digitally connected business sphere, personalized service, quick response, and an incredible experience are absolutely essential. Salesforce is one, big ecosystem that enables companies to reinvent how they connect with their customers.

Salesforce's technology and our expertise combined together enables us to transform operational avenues and set your business up for success. Here are the services we provide across the Salesforce ecosystem:



## Service Cloud

Empower your support agents with the perfect set of productivity tools that deliver smart, fast, and personalized customer service, across different channels. Our Service Cloud offerings extend to Salesforce Voice and Field Service Lightning.



## Revenue Cloud & CPQ

Automate and streamline your revenue generation processes and lifecycle and harness the true power of Revenue Cloud and Salesforce CPQ to boost revenue, efficiency, accuracy, and customer satisfaction.



## **Experience Cloud**

Build dynamic and engaging external and internal Salesforce-powered communities to enable users to share insights, collaborate, and provide meaningful insights around your product/service.



## **Sales Cloud**

Automate workflows, approvals, reports, and more to drive effective account, contact, opportunity, and lead management to increase conversions and close deals faster than ever before.



## **Commerce Cloud**

Create integrated and intelligent buying experiences across various channels for your customers with the finest B2C and B2B eCommerce solutions, powered by Salesforce Commerce Cloud.



## **Marketing Cloud**

Get the power of personalized messaging at scale to attract, acquire, and retain your ideal customers through multiple channels.



## **Einstein**

Stay on top of your marketing efforts and adopt a data-driven strategy for sales with Einstein. Also, gain customer insights and predict their buying behavior with Einstein Analytics.

# Our Salesforce Products Arsenal

Tailor-Made Solutions to Amplify Your Salesforce Experience



## SearchUnify

A unified cognitive search platform, that transforms information discovery, fuels an insight engine, and empowers AI-based apps like chatbots and agent-helper. It is tailor-made for Salesforce Service Cloud, Experience Cloud, and the Salesforce Platform.



## Sinergify

A Salesforce/Zendesk - Jira Connector, unifies teams, breaks silos, and fosters organizational synergy. Empowers you to deliver personalized support and offers AI-based recommendations to agents that surface similar Cases with AI Assist Feature.



## ScoreNotch

A Salesforce-native and Lightning-ready product that makes gamification more dynamic and engaging. It encompasses powerful features that boost community engagement and ROI.



## KaseSync

A connector to integrate your online community with your CRM for better collaboration, swift customer support, and increased user engagement.



## E2C Advance

An extension of the standard 'Email-to-Case' functionality in Salesforce, Email-to-Case Advance can streamline case management for your support agents, enabling them to provide customers with quick and effective case resolutions.



## Guideln

A Salesforce-native and Lightning-ready solution, Guideln enables you to onboard users, train employees, and broadcast change with guided tours on Salesforce-powered communities.




## IdeasPro


An Ideas management solution fueled with 20+ out-of-the-box functionalities to moderate and manage ideas on Salesforce Experience Cloud.



## Contact Us at


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